

STAR REPAIR & MAINTENANCE



Serious trucks.™



WESTERN STAR TRUCKS

SPECIAL CARE FOR YOUR KING OF THE ROAD

Western Star Trucks' repair & maintenance packages simply require one low monthly fee enabling greater control of business expenses. At Western Star Trucks we are committed to delivering the best care available to assist in maintaining your Star in tip top condition and keeping you on the road where you're born to be.



REPAIR & RESALE VALUE

Discipline and attention to detail pay off. For you, that is. When we say 'serious trucks', we mean it. Western Star trucks have a reputation of holding their value, and your return on investment is important to us. Nonetheless it will be tough to part ways with your reliable workmate after sitting behind the driver's seat.

STAR ASSIST™

When your Star needs attention, you are covered by our national dealer network to keep you on the road longer, and in the unfortunate event of a breakdown you are supported with our comprehensive roadside assistance package: 24/7 STAR ASSIST.

THREE LEVELS OF STAR CARE



- ✓ FIXED MONTHLY RATES
- ✓ STRESS FREE TRUCKING
- ✓ SUPPORTED BY 24/7 STAR ASSIST
- ✓ SUITE OF OPTIONS TO SUIT YOUR BUSINESS NEEDS
- ✓ BEST CARE FOR YOUR STAR



STAR CHOICE

MAINTENANCE



Set maintenance only – this will cover the vehicle for scheduled log book servicing.



STAR SILVER

MAINTENANCE & DRIVELINE

(Manufacturer's engine warranty, transmission, drive heads and axle housing).

Driveline must be taken with service contract (as per Star Choice).



STAR GOLD

REPAIR & MAINTENANCE



The full R&M package will cover you for complete maintenance and repairs for the life of the contract, bumper to bumper.



Serious trucks.™

REPAIRS & MAINTENANCE

SERIOUS TRUCKS, SERIOUS COMMITMENT.

Western Star Repair & Maintenance simply requires one low monthly price, guaranteeing that your Western Star truck receives the best care available.

We will help minimise your downtime, keeping you on the road longer, and will assist in greater resale value and control business expenditure.

When your Star needs attention, you are covered by our national dealer network to keep you on the road longer, and in the unfortunate event of a breakdown you are supported with our comprehensive roadside assistance package: 24/7 STAR ASSIST.

The full R&M package will cover you for complete maintenance and repairs for the life of the contract, bumper to bumper.

DESCRIPTION OF COMPONENT COVERED	StarChoice	StarSilver*	StarGold*
SERVICE PLANS			
Scheduled service book maintenance	●	●	●
Repair powertrain/driveline		●	●
Repair vehicle		●	●
Wear & tear			●
Towing		●	●
Breakdown Service		●	●
MAINTENANCE CARRIED OUT DURING SCHEDULED SERVICING			
Inspections as per manufacturer's guidelines: engine, battery, electrical systems, safety-related components, lamps, exhaust system, fluids: coolant level, washer fluid, antifreeze	●	●	●
Air/dust combination filter	●	●	●
Cartridge, air drier	●	●	●
Cleaning diesel particulate filter			●
Fuel/air/Ad-Blue filter	●	●	●
Oil filter, automatic transmission	●	●	●
Replacement of fluids and their filter elements as per manufacturer's guidelines	●	●	●
ENGINE			
A/C compressor		●	●
Air Compressor		●	●
Alternator		●	●
Belt drive (incl. belt pulleys, bearing)		●	●
Charge air cooler		●	●
Control Units (ECU)		●	●
Crankcase		●	●
Engine Brake		●	●
Engine radiator		●	●
Engine suspension		●	●
Engine, block, liners, pistons, crank, cam, heads		●	●
Exhaust after treatment		●	●
Fan		●	●
Fuel/air filter	●	●	●
Injection, fuel pump system		●	●

DESCRIPTION OF COMPONENT COVERED	StarChoice	StarSilver*	StarGold*
Intake/exhaust manifold		●	●
Lines, tubes, hoses, clamps on major assembly,		●	●
Starter		●	●
Steering pump		●	●
Turbocharger		●	●
V-belt			●
Water pump and water hoses		●	●
DRIVELINE			
Clutch (driving plate)			●
Clutch (release bearing, pressure plate, masses flywheel)		●	●
Control Unit		●	●
Diff Lock		●	●
Drive suspension		●	●
Housing		●	●
Master and slave cylinder		●	●
Modulator		●	●
Oil cooler		●	●
Power take-off (factory installed)		●	●
Pumps		●	●
Shafts, gears and bearings		●	●
Shift mechanism / gearshift linkage / cable-controlled gearshift		●	●
Splitter group		●	●
CHASSIS			
Brake linings, brake discs, brake drums, brake calipers			●
Compressed air system		●	●
Exhaust system		●	●
Lines, tubes, hoses, clamps		●	●
Pneumatic brake system		●	●
Steering gear/steering shaft		●	●
Tank System		●	●
AXLES			
Axle Suspension		●	●
Diff lock		●	●
Differential		●	●
Drive shaft		●	●
Front axle (driven) incl. heel hub and wheel bearing, without tie rod, driving rod, stub axles		●	●
Housing		●	●
Interaxle differential		●	●
Intermediate bearing		●	●
Lines, tubes, hoses, clamps on major assembly		●	●
Planetary Gear		●	●
Propeller shafts		●	●

DESCRIPTION OF COMPONENT COVERED	StarChoice	StarSilver*	StarGold*
Stabilizer bar		●	●
Suspension, air bellows, shock absorbers, lift equipment		●	●
Through-drive		●	●
CAB			
Audio (factory installed)		●	●
Auxiliary heater/stationary air conditioner (Factory installed)		●	●
Electrical system and instruments		●	●
Heating and air conditioning (factory installed)		●	●
Illumination including bulbs/globes			●
Light source - Interior light			●
Locking system (tilting/sliding roof), seats (not covers)		●	●
Navigation system (factory installed)		●	●
Safety systems		●	●
Telematics system (factory installed)		●	●
Wiper blades			●
Wiper system without wiper blades		●	●



BASE EXCLUSIONS



- Replacement of batteries after 12 months of in service date
- Jump Starting Vehicle
- Accident damage, abuse or neglect
- Customer / Dealer furnished equipment
- Bodywork (including fiberglass), Paintwork, chrome, trim, emblems, grill, Mud flaps
- Washing, polishing and removing any residue from any part of the vehicle, including cleaning any contaminants from radiator or intercooler.
- Repair damage to the vehicle's fuel system and injection equipment which has been caused by the use of contaminated fuel
- Environmental damage
- Corrosion and Rust
- External influence / third party damage
- Use of vehicle for other than intended purpose as per above
- Work conducted outside of Western Star Dealer network
- Pick-up and delivery of trucks for servicing or repairs, On-site and afterhours servicing and repairs
- Loss of earnings through breakdown scheduled maintenance or accident
- Turntable repairs, PTO and any accessory repair or replacement
- Diesel fuel
- Replacement Glass
- Hydraulic equipment
- Tyres, wheel alignment and balancing
- Vehicle insurance and registration
- Exhaust after treatment Regenerations

**As per the Valid OEM Warranty condition of the component.*

Important: This list of Included and Excluded Services is made for illustration purposes. Refer to contract for full T&Cs.

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